

Covid Terms and Conditions

- **All admissions must be pre-booked via our website.**
- **Do not enter if you have been in contact with anyone suffering from the virus, or symptoms of the virus, nor if you yourself have any symptoms of the virus.**
- **Please arrive no earlier than 5 minutes before your session and leave immediately as your slot finishes, allowing us to clean ready for the next session.**
- **Play is limited to 90 minutes at all times, 60 minutes for private sessions.**
- **All members of your party will have their temperature taken prior to entry. Refusal to comply will lead to your party being turned away. If you, or any member of your party have a temperature over 37.8, you will not be allowed in on that occasion.**
- **By law adults and children aged 11 and over are asked to wear a mask on entry AT ALL TIMES when inside the premises, including when using the equipment and toilets. There is no need to wear it when sat at a table.**
- **Please sanitise your hands on entry, when entering and exiting the equipment and using the toilets.**
- **Do not move the tables and chairs, they are specifically placed for social distancing.**
- **Try to maintain a safe, social distance from others when using the equipment. Encourage children to stay one pad apart from others at all times.**

- **Use a contactless debit card to make payments where possible. For the safety of all, we prefer NOT to accept cash.**
- **Any failure to adhere to the above will result in being asked to leave, without a refund being issued.**
- **Please note once a payment has been made it is strictly non-refundable, however you may be able to move the booking to another date, as long as 48 hours notice is given. Bookings can only be moved by calling us on 01485 579526.**

General Rules Of Play

- **Parents/Guardians must supervise children at all times whilst using this play facility. Our staff monitor the equipment and have access to first aid facilities. It is not the responsibility of the staff to supervise the children.**
- **Children must be supervised by an adult over 16.**
- **Parents/Guardians must stay within Farmer Fred's at all times.**
- **Maximum of 5 children per adult.**
- **Children/adults who are unwell must not use the play equipment.**
- **Height and age restrictions are in force for the safety of all children and our staff will enforce them.**
- **Children must remove their shoes before playing on the equipment.**
- **Socks must be worn at all times by children and supervising adults within the green carpeted area and on**

all equipment, no exceptions. Socks can be purchased from the counter.

- **No food, drink or chewing gum is to be taken into the play areas.**
- **Sharp objects, such as pens, buckles, jewellery, watches must not be taken into the play areas.**
- **Personal items must be left with parents/guardians. We can not accept any liability for theft.**
- **Only food and drink purchased on the premises is to be consumed.**
- **Bullying, intimidating and aggressive behaviour will not be tolerated and will result in the parties concerned being asked to leave immediately.**
- **Play is limited to 90 minutes, 60 minutes for private sessions.**